



The  
GIACOMO  
BOUTIQUE HOTEL | NIAGARA FALLS, USA

BUILT IN 1929, THE UNITED OFFICE BUILDING WAS ERECTED AS A TOWERING ACHIEVEMENT OF ART DECO ARCHITECTURE UNIQUELY BLENDED WITH A MAYAN REVIVAL MOTIF.

TODAY, IT'S THE HOME OF THE GIACOMO — THE PREMIERE LUXURY BOUTIQUE HOTEL IN NIAGARA FALLS. THE GIACOMO IS 39 ROOMS OF TRUE ELEGANCE COMBINED WITH EXEMPLARY SERVICE. THE GIACOMO LOUNGE IS SERVING DAILY BEGINNING AT 5 PM.

THE GIACOMO ALSO FEATURES A RESIDENTIAL COMPONENT HOSTING 24 APARTMENTS WITH COMPLETE ACCESS TO THE HOTEL'S AMENITIES.

OVERLOOKING ONE OF THE WONDERS OF THE WORLD, THE GIACOMO IS TRULY A WONDER IN ITSELF.

GENERAL INFORMATION

CHECK-IN TIME: 4 PM.

CHECK-OUT TIME: 11 AM.

\$60 LATE CHECK-OUT FEE (*GUARANTEED LATE CHECK-OUT BY 2 PM.*)

THE GIACOMO IS A GREEN HOTEL

Please note that The Giacomo is a green hotel, meaning that all electrical features in our guest rooms are energy-smart. If no movement is detected within 45 minutes, the power shuts off automatically.

HAVE A CPAP MACHINE OR ANY OTHER MEDICAL EQUIPMENT?

If you have any medical equipment that has to stay on at all times, please notify the Front Desk, so our team can ensure that your device is plugged in into an outlet that has constant power.

SERVICES AND AMENITIES:

COMPLIMENTARY EUROPEAN STYLE BREAKFAST

Located off the lobby; turn right off the elevator into the dining room. Breakfast hours are 7:30 am. – 10:30 am.

PARKING

Limited Parking Available.

19<sup>TH</sup> FLOOR SKY VIEW ROOM

Located on the 19<sup>th</sup> floor, take the left elevator to the 18<sup>th</sup> floor and walk up the North stairwell. This is open 24 hours.

GIACOMO LOUNGE

Our full bar with top-shelf liquors and specialty martinis also features an impressive wine list and selection of beers. Located off the lobby; turn left off the elevator. Opens daily at 5 pm. We feature live music every Saturday evening.

FITNESS CENTER

Located on our Ground Floor; Press “B” in the left elevator. Open 24 hours.

BUSINESS CENTER

Located in the dining room area. We have internet access, copying, printing and faxing services at your convenience Open 24 hours.

## WELCOME BOOK

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### HOUSEKEEPING

Housekeeping service will be provided to you daily. If you require additional toiletries, pillows, blankets, rollaway beds or other needs, please dial #0 from your in-room phone.

### ICE MACHINE

Ice machine is located on the first floor.

### INTERNET ACCESS

We offer free High-Speed Internet access in all of our guest rooms. To connect to Wi-Fi, please select "The Giacomo" network on your device. You will be prompted to agree to Terms and Conditions. No password is required.

### KEYS

If you have misplaced your room key, you can obtain a new key at the Front Desk by providing identification verifying the name on the room.

### LAUNDRY

Laundry bags are located in the closet of your room. Laundry service is available Monday – Friday and must be picked up by 8.00 am for next-day service.

### MAINTENANCE

For assistance with any maintenance request please call Front Desk

### MICROWAVE

Microwave for guest use is located on the first floor near the ice machine.

### AIRPORT TRANSPORTATION

Airport transportation can be arranged by contacting Front Desk

### TELEPHONE SERVICES

Please use the following dialing instructions:

- Room-to-Room – Dial the room number
- Front Desk – Dial 0
- Emergency – Dial 0 for the Hotel Operator for immediate assistance
- Local calls – Dial 9 + phone number
- USA– Dial 9 + 1 + area code + phone number

## VISITING NIAGARA FALLS, NY

The Niagara Falls consist of three sections. The large Canadian Falls – with their distinctive curved shape – are also known as the Horseshoe Falls. They are separated by Goat Island from the American Falls, which are separated by a small island at their south end, from the narrow Bridal Veil Falls.

Each side of the Falls offers a different perspective, and it is always best to visit both sides to maximize your experience. The American side gives a side-on view of the American Falls, and an observation point only 20 yards from the top of the Falls. Although the Canadian side is touted for having the best view, the American side is a State Park, the oldest in the nation, so efforts have been made to preserve the natural beauty of the area and prevent the kind of commercialization that you'll find on the Canadian side. Visitors looking to experience the Falls as a natural wonder will appreciate this.

Views of Niagara Falls are free and accessible. Access to the riverside walks and parks offer great views. You can walk across to Goat Island on the pedestrian bridge.

There are a number of attractions designed to give different experiences of the Falls.

- **Cave of the Winds.** An elevator takes you down to a walkway that leads you right to the bottom of the Bridal Veil Falls. You will definitely get a feel for the true power of the Falls! This is the closest you can get to the Falls on either side without actually leaping into them! Ponchos and sandals are provided, and you will definitely need them. Open seasonally. [www.niagarafallsstatepark.com/cave-of-the-winds](http://www.niagarafallsstatepark.com/cave-of-the-winds)
  - **Maid of the Mist.** A boat ride, taking you down around the bottom of the Falls. An unforgettable experience is looking up at the Falls from below and feeling the mist coming off the Falls (hence the name). Wear a poncho to avoid getting wet. Open seasonally. [www.maidofthemist.com](http://www.maidofthemist.com)
  - **The Niagara Gorge Discovery Center.** Although its easy to enjoy the Falls visually, the Discovery Center provides another way to appreciate the magnificence of the Falls; geologically. Exhibits show the history of the entire area, including the Falls, how they were originally formed, and how they've changed over time.
  - **Aquarium of Niagara,** A world of discovery with over 1,500 aquatic animals. Sharks, piranhas, sea lions, sea horses, giant Pacific octopus and a colony of Peruvian penguins. Open year round. 9AM-5PM. [www.aquariumofniagara.org](http://www.aquariumofniagara.org)
  - **Niagara Adventure Theater.** Hold on to your seats for the most powerful and involving film experience that brings reality to life on a 45 foot screen! Discover the Thundering Falls from a completely new and exhilarating perspective. [www.niagaramovie.com](http://www.niagaramovie.com)
  - **Niagara Scenic Trolley.** Use this to get around the park more quickly if needed. \$2 adults/\$1 children for the entire day. Hop on and off.
- \* You can combine all the above attractions with a Niagara USA Discovery pass, which you can purchase at the attractions.
- **Whirlpool Tours** in nearby Lewiston is a jet boat ride that will take you up to the Niagara river towards the whirlpool. [www.whirlpooljet.com](http://www.whirlpooljet.com)
  - **Helicopter Rides above** and around the American and Canadian Falls. Weather permitting. [www.rainbowairinc.com](http://www.rainbowairinc.com)

